

Business policies

This document is intended to outline the business policies and procedures used by Abby Wilkes Ltd, trading as Abby Wilkes Photography.

Copyright information

All images are copyrighted by photographer, Abby Wilkes. It is illegal and unlawful to scan, copy or reproduce Abby Wilkes' work in any manner or medium. As an artist, Abby Wilkes wishes to have complete control over the final look of her client's images, and scanned images damage her reputation as photographer by distorting and devaluing the image quality.

Thank you for respecting Abby Wilkes' work and livelihood by choosing not to reproduce her images.

Print orders

Product and print orders must be made and paid in full at the viewing and ordering session, approximately 2 weeks after the photography session.

Exclusive photographer

Please only bring the people that will be photographed to the session. Also, please do not bring your own camera.

Before your session

Please have your children dressed and ready to go for their photography session. This includes hair combing and having their faces clean. Children are more likely to become grumpy if they are fussed with too much before the session.

Final products

Your final product order will be delivered approximately 4-6 weeks after your viewing and ordering appointment. Abby Wilkes will contact you by phone in order to set up a convenient time for your images to be delivered.

Portrait Care

Please handle your portrait products with care. Damage incurred as a result of improper handling, framing or hanging is the responsibility of the client.

Deposit Policy

A non refundable deposit for your session is due within five days after booking your photography session. This guarantees the time and dated reserved for you. Should payment not be received in this time frame, Abby Wilkes reserves the right to offer the date and time to another client.

[Sales are final](#)

Due to the custom nature of each session, all products that are non refundable. If there is an issue please contact Abby Wilkes within 7 days of receiving the order.

[Retouching](#)

Any retouching beyond the retouching Abby Wilkes does as part of her service, like removal of braces, removal of logo/words on shirts, will be charged £45 per hour.

[Re shoots](#)

Re shoots are at the discretion of the photographer and are not given for regretful personal choices such as hair and clothing choices.

[Under the weather](#)

If you or your child is feeling ill, that is no problem. Please call to reschedule. Abby Wilkes understands that sometimes this happens. If you must cancel, please try to do so at least 24 hours before your photography session.

[Travel and entrance fee](#)

There is a 45 pence per mile fee for locations further than 30 miles away from B90 4DF. Any entrance fees to parks, parking, heritage sites etc. Are the client's responsibility

[Payment options](#)

Abby Wilkes accepts cash, cheques, VISA, Mastercard and PayPal.

[Usage](#)

Abby Wilkes Ltd, reserves the right to use the digital images and reproductions for display, publication, or other purposes like competitions in the UK and worldwide.

[Reprints](#)

All ordered images will be kept on file for one year after your initial order. All images that are not ordered will be kept on file for 3 months only.