



Customer care statement

I pledge not to use pressure sales techniques - when I quote you a price that is the price. I will inform you what you can purchase, yet you will not be pressured into spending more.

All promotions and discounts offered are genuine.

I share prices upfront so that you are fully aware of what you might spend.

I will treat you with courtesy and fairness at all times.

I supply useable digital negatives on USB with printing right for you to enjoy.

Only images purchased for the web will have a copyright mark on them.

I want you to have a highly enjoyable experience with Abby Wilkes Photography which means I will do my best to deliver great customer service.

If I get it wrong, please tell me, as we all get things wrong at times. I will not make excuses but apologise and will work with you to put my mistakes right.

I do not use credit agreements because I only expect you to spend what you want to spend.

I will gladly help and advice you to achieve what you are looking for.

I respect copyright and intellectual property of other businesses and artists